



Dear Potential Point of Contact,

Thank you for your interest in our Fisher House. Please be aware that our home is not funded by tax dollars; rather, we are funded by donations. Due to this fact, requests are prioritized by an established eligibility and priority matrix. We are ALWAYS full, so we utilize a wait list process.

The mission of Fisher House is to support Military Families while a loved one is receiving local medical care. Families (military active duty, retired, veteran) must be actively receiving medical care and live more than 40 miles from the treatment facility to be eligible for a stay with us. Please note that we do not have resources to support homeless families, nor are we able to support families with a history of domestic violence. Due to federal government regulations, **our home cannot support families traveling on funded orders. Also, a non-medical attendant is mandatory.**

Our home does not accept reservations (nor assign rooms) in advance. We accept families on an as-needed basis and our eligibility criteria and priority categories are as follows:

1. Families of combat wounded patients direct from harm's way.
2. Families of Specialty Care, ICU and end of life patients.
3. Families of inpatients.
4. Families of outpatients (have an established need for extended period of time (30 days+)
5. Families of outpatients with short term needs.

In line with governing state directives, a negative COVID result within 72-hours of arrival is necessary PRIOR to potential house guest and accompanying NMA be placed on the wait list. It is additionally important to emphasize that we are NOT a COVID quarantine site.

We will do what we can to arrange a stay for a family in our home but we suggest all inbounds have alternate local lodging arrangements at a hotel which can be easily cancelled.

Listed in order of proximity to Tripler, here are a few optional lodging suggestions:

- IHG Hotel is located on Tripler, telephone (808) 839-2336
- Navy Gateway Inns and Suites (NGIS), 1-877-NAVYBED (628-9233)
- Airport Honolulu Hotel (808)836-0661 (military liaison, Les Nishimura at (808)372-0587

We will notify the potential guests when a room available for them. If the family elects to stay with us, please note: Our home accepts scheduled check-in from 11amHST until 4pmHST Monday through Friday; if an after-hours arrival arrangement is needed, it must be requested in advance.

Our home sits on the medical campus of the Tripler Army Medical Center and you will need to arrange post access. Fisher House staff does not arrange post access and any questions can be answered by visiting <https://home.army.mil/hawaii/index.php/about/visitor-information>.

Thank you again for your interest in our Fisher House at Tripler Medical Center