

TRIPLER ARMY FISHER HOUSE ELIGIBILITY CRITERIA

- The patient must be a military ID cardholder &/or VA healthcare beneficiary receiving qualifying treatment at Tripler Army Medical Center (TAMC) or one of our healthcare partners in the local area.
- All guests requiring lodging MUST be free of fever, contagious illnesses or infections on arrival, to include MRSA, chicken pox, strep, norovirus, corona virus, flu, etc... Anyone arriving with symptoms will be required to find other accommodations.
- Requests for patient stays may be considered under certain conditions:
 - Non-medical attendant is required: an adult family member/friend capable of providing care in case of an emergency is required to share a room with the patient.
 - must be free of any conditions that pose a risk (or discomfort) to others, whether physical or emotional
 - must not have medical equipment for collecting bodily fluids, such as wound-vacs, drains, IVs, or catheters
 - a patient cannot be discharged to the Fisher House without the manager's approval, regardless if family members are currently residing in the house
- The Fisher House is not a medical facility and cannot be used as a hospice, nursing, rehab or convalescent home.
- Anyone required to register as a sex offender is not permitted to stay at Fisher House.
- Anyone not able to access the installation on their own merit cannot be accommodated. All non-DOD ID cardholders arriving to Tripler must provide required documentation and be able to pass a background check to receive a Visitor's Pass. For additional visitor and HealthCom information, please visit: <https://trippler.tricare.mil/Getting-Care/Visitor-Guidelines>. Additionally, specific visitor info can be found at:
https://trippler.tricare.mil/Portals/138/TAMC%20Visitor%20Policy_Feb%202021_1.pdf

INSTRUCTIONS FOR COMPLETING & SUBMITTING THIS APPLICATION

At minimum, the following fields must be completed prior to submitting this Application for Lodging:

- PATIENT INFORMATION: Name . Status . Brief description . MTF/Hospital
- LODGING REQUESTED FOR: Name (at least the primary guest) . Relationship to Patient . Phone # . Address (city & state) . Check-in date
- SPONSOR'S INFORMATION: Name & Status/Component (the sponsor is the military member related to the patient. If the sponsor is the patient, use "SAP" in the name box)
- VERIFIED BY: All boxes except date are required—this section should be completed by a provider, case manager, social worker, chaplain, or unit representative who has verified the patient information to be accurate.

Completed forms should be sent via encrypted email to: misty.n.hironaka.naf@mail.mil.

Applications can be submitted in advance, however, please note we do not make advance reservations*. If approved for a stay, a Fisher House representative will contact the primary guest to confirm a room and schedule a check-in appointment. If guest status or travel arrangements change, it is important to update Tripler Army Fisher House to preclude losing the room.

We do not provide lodging on a first-come basis. If the house is full, guests will be placed on a waiting list. As rooms become available, guests will be contacted based on medical priority and other factors. Personnel on funded orders will not be considered as a priority.

- Priority Tiers:
 - 1—End of Life, Life threatening emergencies & Critical care
 - 2—ICU, NICU, CCU, Serious injury/illness, Non-elective procedures/surgeries
 - 3—general in-patient wards, in-patient BH, Elective surgeries, scheduled C-sections, non-serious medical events
- Other factors: duty status, expected length of stay, financial needs, extenuating circumstances

If a room becomes available, but a wait-listed family is not able to check-in during within the duty day, the room will be offered to the next in line.

**We always suggest you make a back-up, refundable reservation at a local hotel. If assistance is needed, please contact the manager.*



Tripler Army Fisher House . 317 Krukowski Road, Honolulu, HI 96819

Misty Hironaka, Manager . Work Cel (808)799-5994

TRIPLER ARMY FISHER HOUSE GUEST AGREEMENT

(Completing this section prior to submitting the Application for Lodging is optional; it can be accomplished at the check-in appointment.)

I understand the Fisher House is a home shared by multiple families all going through some difficult situations. I understand my stay is being provided at no cost to my family, thanks to the generosity of the Fisher House Foundation and community supporters. In exchange, I agree to take good care of the house, its furnishings, be respectful of my housemates and staff, and to abide by all house rules. I understand if I, or any of my family members, choose to disregard any of these rules, we may lose current and future privileges at this Fisher House.

House Rules – Top Twelve *(please acknowledge each by initialing)*

_____ All incoming guests are free of contagious illness/symptoms. Anyone becoming ill while here must quarantine themselves in their room and inform the house manager immediately.

_____ Smoking, in any form, is prohibited inside the house. Smoking is permitted in designated areas only. Smokeless tobacco use is not allowed in the house – no spitting or spit bottles in the common areas!

_____ Alcohol is not permitted in the house or on the property, nor will guests be under the influence.

_____ Prohibited items: weapons of any kind, pets, candles, fireworks, hair dye

_____ Prohibited activities: gambling, pornography, soliciting for your business or fundraisers, sleeping on the sofas or bedding down for the night in common rooms, storing or consuming food/beverages in the family room, library and bedrooms

_____ Everyone will be dressed modestly, have on shoes or slippers, and keep activities family friendly in the common areas

_____ Everyone is responsible for cleaning up after themselves in all areas of our home. Please clean your bedroom and bathroom using the Checking Out checklist in your Info Guide before you depart.

_____ Children 10 & under must be supervised by an adult family member at all times. Diaper changes & disposal are to take place in your bedroom and disposed of daily in trash bins outside.

_____ If you know you will be away from the house overnight, please inform management. Rooms left unoccupied for 3 consecutive days may be asked to checkout, if we have a waiting list.

_____ If you see anything/anyone suspicious, report it – call 911 from a house phone immediately! For everyone's safety, keep exterior doors locked and do NOT allow entrance to anyone not here to visit you. Just as our staff does not give out guests' information, neither should you...please respect your housemates' privacy!

_____ Quiet hours are from 9:00pm- 7:00am daily – be respectful of those trying to sleep: keep voices down, shut doors gently, turn down the TVs (walls are thin), don't drag luggage and other items across the tile floors, etc.

**Due to COVID-19, guests are not currently permitted to have person visitors.*

<i>Responsible Family Member's Signature</i>	<i>Date</i>